

CLAIMS

What is claimed is:

- 1 1. A computer program product for backtracing network performance, the
2 computer program product comprising a computer usable medium having
3 computer readable code thereon, including program code comprising:
4 instructions for causing a processor to perform as a web monitor, said web
5 monitor capturing a source address of a packet received from a network, said web
6 monitor performing a network backtrace on said source address; and
7 instructions for causing a processor to perform as a client, said client
8 collecting and processing data resulting from said network backtrace, said client
9 presenting results of said processing.
- 1 2. The computer program product of claim 1 further comprising instructions
2 for causing a processor to access a database, said database storing data captured
3 by said web monitor
- 1 3. The computer program product of claim 1 further comprising instructions
2 for causing said client to perform a reporting function.
- 1 4. The computer program product of claim 1 further comprising instructions
2 for causing said client to perform an administrative function.
- 1 5. The computer program product of claim 1 wherein said backtrace extends
2 to a system selected from the group consisting of an end-user machine, a firewall
3 and a router.

1 6. The computer program product of claim 1 further comprising instructions
2 for causing a processor to capture a plurality of packets, for identifying SYN
3 packets within said plurality of packets, for extracting source addresses from said
4 SYN packets, and for extracting destination addresses from said SYN packets.

1 7. The computer program product of claim 6 further comprising instructions
2 for causing said monitor to trace the network routes back to said captured source
3 address.

1 8. The computer program product of claim 6 further comprising instructions
2 for causing said monitor to observe the performance of the network on the path
3 from said source address to said client.

1 9. The computer program product of claim 1 further comprising instructions
2 for causing said product for backtracing network performance to include a
3 plurality of intervals.

1 10. The computer program product of claim 9 wherein one of said intervals
2 comprises a write interval.

1 11. The computer program product of claim 9 wherein one of said intervals
2 comprises a trace interval.

1 12. The computer program product of claim 9 wherein one of said intervals
2 comprises a prune interval.

1 13. The computer program product of claim 10 wherein when a user address
2 is new within a write interval said user address is processed as a new user address,
3 and when a user address has already occurred within a write interval a user
4 request counter is incremented.

1 14. The computer program product of claim 10 wherein each new address
2 within a write interval is time-stamped.

1 15. The computer program product of claim 11 wherein the first time a
2 particular address is captured within a trace interval a traceroute operation is run
3 on said address.

1 16. A method of backtracing network performance comprising the steps of:
2 capturing a source address of a packet received from a network;
3 performing a network backtrace on said source address;
4 collecting and processing data resulting from said network backtrace; and
5 presenting results of said collecting and processing.

1 17. The method of claim 16 further comprising the step of accessing a
2 database, said database storing data captured by said backtrace.

1 18. The method of claim 16 further comprising the step of performing a
2 reporting function.

1 19. The method of claim 16 further comprising performing an administrative
2 function.

1 20. The method of claim 16 wherein said backtrace extends to a system
2 selected from the group consisting of an end-user machine, a firewall and a router.

1 21. The method of claim 16 further comprising the steps of:
2 capturing a plurality of packets;
3 identifying SYN packets within said plurality of packets;
4 extracting source addresses from said SYN packets; and
5 extracting destination addresses from said SYN packets.

1 22. The method of claim 21 further comprising the step of tracing the network
2 routes back to said captured source address.

1 23. The method of claim 21 further comprising the step of observing the
2 performance of the network on the path from said source address to said client.

1 24. The method of claim 16 wherein when a user address is new within a write
2 interval said user address is processed as a new user address, and when a user
3 address has already occurred within a write interval a user request counter is
4 incremented.

1 25. The method of claim 10 wherein each new address within a write interval
2 is time-stamped.

1 26. The method of claim 16 wherein the first time a particular address is
2 captured within a trace interval a traceroute operation is run on said address.